



January 22, 2008

Freelinc  
266 West Center St.  
Orem, UT 84057

Attn: Scott Miller  
Regional Sales Director

Scott,

The Wheat Ridge SWAT team has been using the Freelinc wireless headset system for the past year. Operators, negotiators and commanders have all found the system to be simple, effective and reliable in a tactical environment.

We typically work in close proximity to one another during operations and have experienced no bleed over between units. The wireless capability has saved operators from catching connecting wires on fences, furniture and other hazards typically faced during operations. Touching the earpiece to transmit is easy, intuitive and reduces inadvertent transmissions.

Team commanders and negotiators have found the Freelinc system to be beneficial. The negotiations team and commanders frequently work out of vans or buses that contain several people involved in the decision making process of an operation. These staff members have found the Freelinc system to be particularly helpful in high-noise environments, as they are able to hear their radios directly through their earpieces, rather than relying on an external speaker.

Overall, we have been quite pleased with the Freelinc system, both the equipment and service received.

Sincerely,

JD Jepkema  
Sergeant,  
Wheat Ridge SWAT